

Newsletter

Dear customers and business partners,

It is good to learn that our newsletter receives such broad interest and we have meanwhile extended the group of recipients.

Today, in our 3rd newsletter, we can provide you with some

information regarding measures recently taken to further improve our processes.

We wish you a pleasant first week of the advent season.

Best regards
Yours, LUG



Moving forward!

- During the last four weeks we have **doubled our staff for loading assistance** to accommodate the increasing tonnage throughout the pre-Christmas season and further improve our service in this area.
- We have also **simplified processes in our customer service centre** for export goods recently. Proof of delivery is now issued at truck level. This saves paper and time.
- In addition, we have **automated the sanctioned party list screening** against the EU data bank. This further speeds up cargo clearance.

Edition 3-2013—week 49

Content:

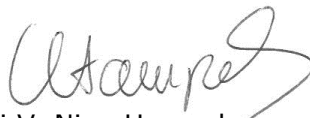
- Additional staff
- Simplified processes
- Automated list screening

The previous newsletters can be found on our webpage.

Note: The newsletter is also available in German



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