

Press release

Korean Air Cargo signs 5-year contract extension with LUG aircargo handling in Frankfurt/Main

Frankfurt/Main, October, 2014 — South Korea's leading cargo carrier, Korean Air Cargo, a member of the SkyTeam Cargo Alliance, has extended the cooperation with LUG aircargo handling at Frankfurt International Airport (FRA) for a further five years to 2019. The contract has been signed in Korea recently. LUG has handled freight for passenger and all-cargo aircrafts as well as road feeder services on behalf of Korean Air Cargo for 17 years by now. This track record makes the airline the longest standing customer of the ground handling agent (GHA).

“We are delighted to continue serving this leading Asian cargo carrier and celebrate the 20th anniversary of our cooperation in 2017,” says Patrik Tschirch, Managing Director, LUG aircargo handling GmbH.

Korean Air Cargo's network embraces five continents. The airline connects Germany's biggest freight hub, Frankfurt-Main, with the airport of the South Korean capital Seoul, Incheon International. It offers seven weekly passenger flights and up to nine full freighter flights to/from Frankfurt-Main airport. LUG handles some 60,000 t of cargo on behalf of Korean Air Cargo in Frankfurt annually.

“Operational and innovative excellence as well as a very high safety-standard are the foundation stones of Korean Air's high reputation world wide. LUG aircargo handling matches our dedicated demands and expectations with highly trained people, leading edge IT systems, and well-defined processes. We value LUG aircargo handling as a professional and reliable partner that helps us on a dedicated basis and at a dedicated location of FRA to deliver a seamless, top-notch end-to-end customer experience. We are thus happy to continue our successful cooperation with LUG in Frankfurt. Together we provide premium logistics solutions tailored to the demands of customers in Germany and Europe,” said Yoon Wook Yoo, General Manager and Regional Manager Frankfurt of Korean Air Cargo.

“Korean has been our loyal customer since May 1997. The extension of the contract confirms that we are pursuing the right strategy with our strong emphasis on quality. It also consolidates LUG's position as the leading independent, family owned GHA in Germany. We have been operating in Frankfurt for over 40 years. It is good to know that the quality of our service, our experienced personal, our modern warehousing

facilities and direct apron access as well as our IT investments are well appreciated,” added Patrik Tschirch.

Background information for editors:

Korean Air Cargo

As a pioneer in the air cargo market Korean Air Cargo has been renowned for its high quality service for over 40 years. Since 2004, Korean Air has continually been ranked as one of the world’s top cargo carriers in terms of International Freight Ton-Km in IATA statistics reports. It was a founding member of the SkyTeam Cargo Alliance in 2000. Korean Air Cargo operates 26 freighters and 118 passenger flights flying to 39 countries and 106 cities. <http://cargo.koreanair.com>

LUG aircargo handling GmbH

The GHA, a member of the family owned Dettmer Group, offers a comprehensive range of sophisticated, reliable cargo handling services at German airports (Frankfurt, Munich). The company handled 300,000 tons of cargo in 2013. It operates 33,000 sq. m covered warehousing space with direct ramp access for all types of cargo, including dangerous goods, at Frankfurt airport and some 3,300 sq. m at Munich airport. In addition, LUG offers cargo-handling services at other German airports in co-operation with LUG business partners. LUG also manages 12,500 sq. m well-equipped office space in a building complex in the CargoCity South at Frankfurt-Main Airport. <http://www.lug-fra.com>

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